



What is the Bonded Return of Service System (BRoSS)?

To support the new arrangements for the Bonded Medical Program, the Department of Health is building an innovative IT system, the Bonded Return of Service System (BRoSS).

BRoSS is an online application, accessed by a web-portal and a mobile phone application and will be available to all applicants and existing participants of the Bonded Medical Program.

Other users of BRoSS include the Department of Health, participating Australian universities and Rural Workforce Agencies.

BRoSS will deliver and support the new administrative requirements of the Bonded Medical Program and will help all users manage their requirements.

BRoSS will be easy to use and have in-built guidance to support users.

Different BRoSS functions will be available to different user groups based on their specific requirements:

Participants - ability to self-manage personal details, planning, tracking and management of Return of Service Obligations (RoSO) on-line

Universities – online management of their Bonded Medical Program applicant firm offer lists

Rural Workforce Agencies (RWAs) –access to participant name and email contact details, commencement year and scheme, state/territory of study or work, and phase or stage in the program to offer and provide support to participants

Health administration staff – access to perform administrative tasks including program management, program evaluation and reporting.

Will personal information be kept safe?

BRoSS is designed to ensure that the latest and most effective security and personal information authentication processes are in place. BRoSS will have a full security assessment and will meet all standards required.

How is BRoSS accessed?

Access to BRoSS will vary for each user group.

Universities and Rural Workforce Agencies will access BRoSS via AUSkey (a secure login used by businesses to access government online services), participants with their myGov account (a secure login used by individuals to access government online services); and authorised Department of Health staff from their work desktops.

How will BRoSS be implemented?

BRoSS will be implemented through five releases over two years commencing in the second quarter of 2019. Prior to the first release there will also be three preliminary releases.

Alpha: used to gain feedback on system functionality

Beta private: allows a subset of users to trial the system and provide feedback

Beta public: allows a larger subset of users to trial the system and provide feedback

Release 1- provides universities with an on-line applicant submission capability; participants the ability to update their contact details and RWAs the ability to view participant contact details

Release 2 - provides participants with ability to manage their RoSO and the Department of Health the ability to manage and to provide support to participants

Release 3 - enables participants to download a phone application and the ability to upload documentary evidence

Release 4 - provides additional functions to the phone application, including SMS updates, breach warnings and administrative reminders

Release 5 - enables Business Intelligence reporting to the Department of Health and other enhancements.

Prior to each release a request for volunteer testers to participate in User Acceptance Testing will be circulated.

Further information

For more information on the new arrangements for the Bonded Medical Program please see the Department of Health website:

<http://www.health.gov.au/new-arrangements-bonded-medical-program>.



BRoSS@health.gov.au